

## **7. CUSTOMER INPUT TERMINAL**

### **7.1 The Facility**

The Club may provide a facility whereby a Betting Account holder, by using a Customer Input Terminal, may:

- (a) place a Bet electronically as an alternative to placing a Bet verbally;
- (b) enquire the balance of his Betting Account;
- (c) request that his Betting Account be debited with an amount to be credited to his nominated bank account as previously notified to the Club;
- (d) transfer funds from his nominated bank account to the Club's bank account for credit of his Betting Account or, subject to the provision of the facility by his bank, enquire the balance of his bank account; and
- (e) obtain in a readable form information, if any, provided by the Club.

### **7.2 Scope and Extent of Service**

- (a) The Club may operate the systems required to enable use of a Customer Input Terminal as it may determine.
- (b) The Club may determine the transactions capable of being done by using a Customer Input Terminal.
- (c) The Club may restrict the times of use and the services available on a Customer Input Terminal.
- (d) The Club may limit the frequency of use of a Customer Input Terminal by any individual user and the amount involved in any transaction on any day or over a specified period of time.
- (e) The Club may prescribe such deposit for the issue of or such charge for the use of a Customer Input Terminal as it may determine.

### **7.3 Application**

A Betting Account holder who wishes to be issued with a Customer Input Terminal must apply on the appropriate form in writing and submit with such application the deposit and pay the charge prescribed by the Club.

### **7.4 Restrictions on Issue**

- (a) Only a Betting Account holder may apply for the issue of a Customer Input Terminal.

- (b) A Betting Account holder may apply for issue of and hold only one Customer Input Terminal.
- (c) The Club may refuse to issue a Customer Input Terminal to any person without giving any reason.
- (d) Applications for issue of a Customer Input Terminal must be in one name only. No joint, syndicate, corporate or group application will be accepted.

#### 7.5 Use

- (a) The Club will allocate a PIN to each Betting Account holder to whom a Customer Input Terminal is issued.
- (b) Whenever a Customer Input Terminal is used the PIN must be entered into the Club's system.
- (c) A Betting Account holder must keep the PIN confidential.
- (d) Once an instruction has been given by a Customer Input Terminal to place a Bet or to withdraw or transfer funds, it may not be altered or withdrawn.
- (e) The Club shall be under no obligation to inquire whether the person giving instructions via a Customer Input Terminal is the Betting Account holder to whom the Customer Input Terminal was issued.

#### 7.6 Closure

- (a) The right to use a Customer Input Terminal terminates immediately on the closure of the corresponding Betting Account.
- (b) On the closure of his Betting Account, the Betting Account holder must immediately return the Customer Input Terminal to a designated Betting Location if the equipment is owned or leased by the Club.
- (c) Upon the closure of a Betting Account, the PIN will be invalidated.
- (d) Any Bet placed through a Customer Input Terminal after the corresponding Betting Account has been closed will not be a Valid Bet

#### 7.7 Exclusion of Liability

The Club shall be under no liability to any person for:

- (a) any failure by the Club to accept a transfer of funds instructed by use of a Customer Input Terminal notwithstanding that the Customer Input Terminal has confirmed receipt of the funds;

- (b) any failure by the Club to implement a transfer of funds instructed by use of a Customer Input Terminal notwithstanding that the Customer Input Terminal has confirmed receipt of the instruction;
- (c) any loss sustained by a person whose bank account or Betting Account is accessed by a third party via a Customer Input Terminal;
- (d) any loss sustained as a result of the incorrect or delayed display of information on a Customer Input Terminal;
- (e) any loss sustained as a result of equipment failure of a Customer Input Terminal or the systems inter-connected with it whether the Club's systems or a communications system operated by third party;
- (f) any loss sustained arising out of the acts or omissions of any third party providing services associated with the operation of a Customer Input Terminal or the systems inter-connected with it whether the Club's systems or a communications system operated by a third party.

